



Please confirm the content below and sign that you consent.

About the basic insurance compensation system

One's Rentacar's car can be compensated by insurance with the maximum compensation values listed below, and other systems. However, if the accident violates the rental agreement or if you cannot get a proof of accident form from the police, customers shall cover any compensation amount that exceeds the compensation system's limit.

Type of compensation		Amount of compensation	Amount of excluded liability
Bodily injury	Limited amount per person	Unlimited	
Property damage	Limited amount per accident	Unlimited	JPY50,000
Physical disability	Limited amount per person	JPY30,000,000	
Car damage	Limited amount per accident	Unlimited	JPY50,000

★What is exclusion liability...
This is the amount that a customer will need to cover when receiving compensation for property damage or car damage.

About the exclusion liability compensation system. (Enrollment is optional/delayed enrollment and cancellation not permitted)

If you enroll in this system, you will be exempt from paying the exclusion liability fee when you are in an accident.

- * If it has been less than one year since you received a driver's license, or you are younger than 21-years-old, or if you have had accidents before and this company considers you disqualified, you cannot enroll in this system.
- * Information for customers who cannot apply for insurance/exclusion liability compensation is available in a separate paper called "User's guide to Rent a Car".
- * You can only be compensated once per rental.

Enrollment fee for every 24 hours is JPY1,080 (tax included)

About compensation for absence from work. (NOC/Non-Operation charges)

If a customer damages the car while using it, the customer is responsible for the fees regardless of the compensation system or repair period.

- o When the car can still be driven and returned to the planned location: JPY20,000
- o When the car cannot be driven and returned to the planned location: JPY50,000 (Separate fees for tow truck)
- * Damages and foul smells inside the car from smoking in a non-smoking car, having a pet in the car and drinking and eating also apply.
- * Even if a customer is enrolled in the exclusion liability compensation system, it is the customer's responsibility.

Topics that customers should especially pay attention to (extracted)

- o **There are damages that cannot be compensated.** * Please call the call center immediately if there are any issues with the car.
 - ◆ A flat tire or a tire blowout ◆ Damage to the wheel or damage or loss of the wheel cap ◆ Cracked glass and other damages from rocks and other objects in the air ◆ The loss or damage of car equipment and option objects that do not apply to the compensation shall be covered by the customer.

Fees that shall be covered by a customer when a customer is involved in an accident or the car is damaged

	Enrolled	Not enrolled
Compensation for property damage	JPY0	JPY50,000
Compensation for car damage	JPY0	JPY50,000
NOC	JPY20,000 or JPY50,000	JPY20,000 or JPY50,000
Total	JPY20,000 or JPY50,000	JPY120,000 or JPY150,000

(Separate fee for tow truck)

About early return

If a customer returns the car earlier than the agreed time, the company cannot refund for the unused time.

Parking violation (if a parking ticket is left)

Please go to the police station written on the ticket, complete the designated procedure for illegal parking and pay the violation fee. When returning the rental car, please bring to the company location a *declaration form of traffic violation and a payment receipt/proof of payment with the date.

If you cannot confirm the items in *, please fill out the form of acknowledgement regarding the illegal parking and pay the illegal parking breach of contract fee JPY20,000. When you bring a traffic violation declaration form and a payment, receipt/proof of payment with the date to the appropriate company location, we will provide you with a full refund.

Change of rental period (extension, etc.)

If you are tardy and cannot return in time, you will be required to pay the extension fee and the exclusion liability compensation fee.

- * This applies to business hours of the location. You may not return the car after business hours; your rental period will then be considered as extended until the next business day.
- * Depending on the status of reservations, you may not be able to extend your rental period. If you are late, you must contact this company's call center.

Rental car extension fee: 1 hour unit/every class

→ M: JPY1,080 / B: JPY1,188 / L·hybrid·T JPY1:1,296 / 1BOX: JPY1,620

Exclusion liability compensation fee, extension fee: every 24 hours/enrolled members only

→ All and every class: JPY1,080

High season fee: every 24 hours

→ This differs depending on the area. Please check the price chart.

About refueling the car when returning

The company provides the rental cars with a full fuel tank, so please return the car after refilling the tank completely at the gas stations specified by the company. Please bring a receipt to prove you have filled the fuel tank. If you return without a full fuel tank, you will have to pay JPY5,400 if there is more than half of the fuel remaining, and JPY 10,800 if less than half is remaining.

About the child seat

Customers are responsible for preparing the various types of seats. Children younger than six are required to use a child seat.

About navigation

The navigation is a suggested route. The company is not responsible for damages caused by the displayed route or displayed time.

Car position information system

The car position information system may be activated when the company determines that it is necessary based on the rental agreement to confirm the whereabouts of the car.

Additional provisions

All other information regarding the rental is included in the separate "Rental Agreement" or "User's guide to Rent a Car".

You agree to the provisions printed above and the conditions of the rental, and you will not provide opposing comments to One's Rentacar.

Please check that you confirm. (MM/DD/YYYY) {user's signature} / / {

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